



STATE OF TENNESSEE
TENNESSEE COMMISSION ON CHILDREN AND YOUTH

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CHILDREN'S SERVICES COMMITTEE

General Services Conference Room
Andrew Johnson Tower, First Floor
Thursday, July 12, 2007
2:15 p.m. - 3:45 p.m.

MINUTES

Committee Members Present

Tim Goldsmith, Chair
Natasha Blackshear
Marti Herndon
Denise Hobbs
Susan Lawless-Glassman
Diane Neighbors
Nancy Williams

Committee Members Absent

Barbara Holden
Trudy Hughes
Charles Hutchins
Sue Pilson
Colonel J. A. Robbins
Jo Ann Yates

Commission Member Present

Cindy Durham, Chair

Staff Present

Narendra Amin
Marietta Backus
Cyndy Banks
Steve Chester
Susan Cope
Sandra Decker
Richard Kennedy
Pam Kirkpatrick
Sukti Maldas
Linda O'Neal
Gerald Papica
Steve Petty
Cheryl Sahlin
Pat Wade

Tim Goldsmith, Chair, called the meeting to order at 2:18 p.m.

I. Approval of May 2007 Minutes

MOTION: IT WAS MOVED (MARTI HERNDON) AND SECONDED (SUSAN-LAWLESS-GLASSMAN) TO APPROVE THE MAY, 2007 CHILDREN'S SERVICES COMMITTEE MINUTES. PASSED UNANIMOUSLY.

II. Ombudsman Update

Papica referred to and discussed the information contained in the Ombudsman Caseload Summary, Caseload Demographics and referrals, active and inactive, and information only cases. He mentioned that the report is on the website.

Papica discussed the findings of the TCCY Performance Audit concerning the two ombudsman programs and the confusion this could cause for the public. Papica provided a brief historical account of the situation involving TCCY and DCS referring to the same name of Ombudsman. DCS has now changed its name to the Office of Legislative and Constituent Services.

On June 21, 2007, Papica and Stafford met with Jackie Moore, DCS and scheduled Ombudsman training on the first week of July for their Juvenile Justice staff. Due to the July 4th holiday and the limited registrants, the training was postponed. There are plans to reschedule.

Papica and Grimaldi plan to attend an intensive mediation training conference in Chattanooga July 16-20. Dominick is continuing his training and has accumulated sixty hours total on general mediation.

Papica reported the Ombudsman program is now listed as a resource on the TennHelp website.

III. Legislation Affecting DCS – Steve Petty

Steve Petty discussed the 2007 legislation affecting DCS. Brief details of the recent legislation were included in the committee member handouts.

IV. CPORT Update

Wade stated the 06/07 Review cycle was completed on May 14th ending with Shelby and South Central. Regional results of Southeast and Upper Cumberland were provided in the handouts, along with an illustrative case from Southeast.

In collaboration with the Department of Children's Services' Juvenile Justice Division, three Youth Development Center quality service reviews have been completed since the May Commission meeting: Woodland Hills, Mountain View and New Visions. Taft is scheduled for July 24-27, and Wilder is scheduled for August 7-9. A complete report of the results for each YDC will be compiled by Kathy Bell, DCS Juvenile Justice QSR Director, and a final aggregate report of the YDC results will be completed by Bell and Wade soon after all the YDC reviews are completed.

V. CPORT/DCS Collaboration

Wade reported on recent CPORT/DCS collaborative planning meetings. The meetings have addressed issues regarding the calendar for the 2007-2008 review cycle, protocol revisions, the establishment of a Tennessee QSR Team, and a reviewer development process. The QSR schedule is expected to be finalized next week. Copies will be sent to commission members.

The first review for 2007/2008 is in Mid Cumberland the week of August 20, 2007.

Separate provider reviews were conducted since the last Commission meeting. Chester discussed the provider reviews. The cases reviewed included children being served by the providers in the performance-based contract (PBC) pilot project. Wade added the stratified random sampling for the 2007/2008 QSR review cycle will include a proportion of children being served by these same providers.

VI. CPS/MRS Update

Wade informed committee members there was no prohibition against rolling out the multiple response system (MRS) sooner than the timeframe established in the legislation. DCS is planning to slow the process and ensure Resource Linkage staff is in place before moving forward. There is currently a resource linkage staff person in each DCS region. How each region is rolled out is dependent upon geographical area, urban versus rural, etc. In rural regions the procedure has been to begin in selected counties as a pilot before implementation region wide.

Committee member Williams provided a brief update on the Shelby County MRS.

VII. Other Business

Wade introduced Narendra Amin, CPORT statistical analyst, who began June 16. Amin transferred to TCCY from the Department of Labor.

There being no further business, the meeting was adjourned at 3:45 p.m. by Goldsmith.

Minutes submitted by

Minutes approved by:

Sandra L. Decker
Children's Program Outcome Review Team

Tim Goldsmith, Chair